

City of Concord

Public Notice Americans with Disabilities Act (ADA)

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990, the City of Concord will not discriminate against qualified individuals with disabilities on the basis of disability in the City of Concord's services, programs, or activities.

Employment: The City of Concord does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The City of Concord will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City's programs, services, and activities.

Modifications to Policies and Procedures: The City of Concord will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy all City programs, services, and activities. For example, individuals with service animals are welcomed in City offices, even where pets are generally prohibited.

Notification: Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City program, service or activity, should request to speak to the City's ADA Coordinator by contacting the City Manager's Office at 603-225-8570 as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a City program, service, or activity is not accessible to persons with disabilities should be directed to City of Concord ADA Coordinator Adam Clark, Attn: City Manager's Office, 41 Green Street, Concord, NH 03301.

The City will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids or services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.