

Committee for Concord's Plan to End Homelessness

December 17, 2024

2:00 pm Chamber of Commerce

Meeting Minutes

Present: Haggerty, Lorden, Schlosser, Whitney-Gill, Moulton, Jantzen, Emmis-Williams, Madden, Nafshi, Champlin, Sink, Spern, Perencevich, Furtado, Palmeri

Excused: Heyward, Simoes, Surmanis, Guy

Guests: Connor Spern, Freeman Toth, Nicole Petrin

October 15 minutes were approved.

Data Report: (Jim S.) we are getting data from state, for homelessness in Merrimack County. Tracking new homeless populations and those exiting into housing. The numbers don't always balance. 338 homeless last month, 274 this month. Should we be tracking the number of people housed each month? Currently, about 15 people have vouchers but no units available. Those with vouchers need funds for security deposit, first month's rent. A "guarantee" from a third party could be an alternative to security deposit. Continued sharing of homeless population info between CAP and CCEH (and Concord Housing, CATCH, others that are involved in housing issues) would help. Create an MOU for future cooperation between organizations?

Granite United Way (GUW) partnership MOU update – negotiated, GUW will be the committee's fiscal agent, help us raise money for the project manager to support workgroups, and committee projects, roughly \$200,000. Need to raise first year's salary prior to hiring. NH Charitable Foundation is a potential funder. Possibly Endowment for Health.

Working groups:

- **End Veteran homelessness**, Jim is convening Veteran case manager conference biweekly. Tracking 10 Merrimack County clients, hoping to house three in the near future.
- **Create Common Operating System** - Small group working on documenting the current system. Starting with a simple three-box model: Prevent—Serve—Support. Starting with documenting current homelessness prevention services (who is doing what)
- **Communication and Community Engagement** – Looking to educate folks on where homeless population comes from and what is being done to address the issue, avoid duplication. Jim suggested one on one connections between committee members and unhoused individual to better understand their experience. Annual Point in Time (PIT) count is coming up shortly. Freeman suggested participation in normal outreach as opposed to PIT count would be more appropriate. More communication with community is recommended. More frequent CCEH reports to City Council and Mayor's neighborhood meetings on public safety can be educational platforms, as well as reaching out to faith communities.

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Work Group Updates

For the

Committee to Monitor Concord's Plan to End Homelessness

December 2024

Data: Monthly Merrimack County Report

Sample
displays

From the NH Bureau of
Homeless Services and the
Homeless Management
Information System (HMIS)

Client Dynamics and Demographics: Inflow, Outflow, and Outcomes

Reporting Period: 1/1/2024 to 1/31/2024. Complete month. County: Merrimack. Program: ESCAP (GCI) (M) 500. Community: Diverse National (NH) County



- **Head of Household (Yes/No):** Set to Yes to get household counts
- **Veterans Status:** Set to Yes to report only on veterans
- **Chronically Homeless at Project Start - Household:** Set to Yes to report only on chronically homeless households at project start
- **Age of Oldest NY Member:** Set to 18 to report on youth households

Client Dynamics and Demographics

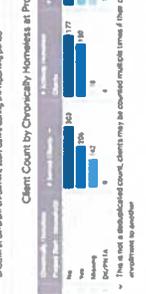
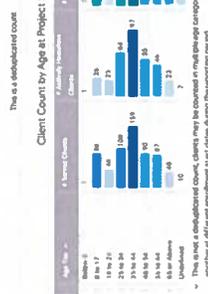
Inflow, Outflow, and Outcomes

01/01/2024 - 01/31/2024

616 | 338 | 67 | 71

Served Clients | # Actively Homeless Clients | # Entering Clients | # Exiting Clients

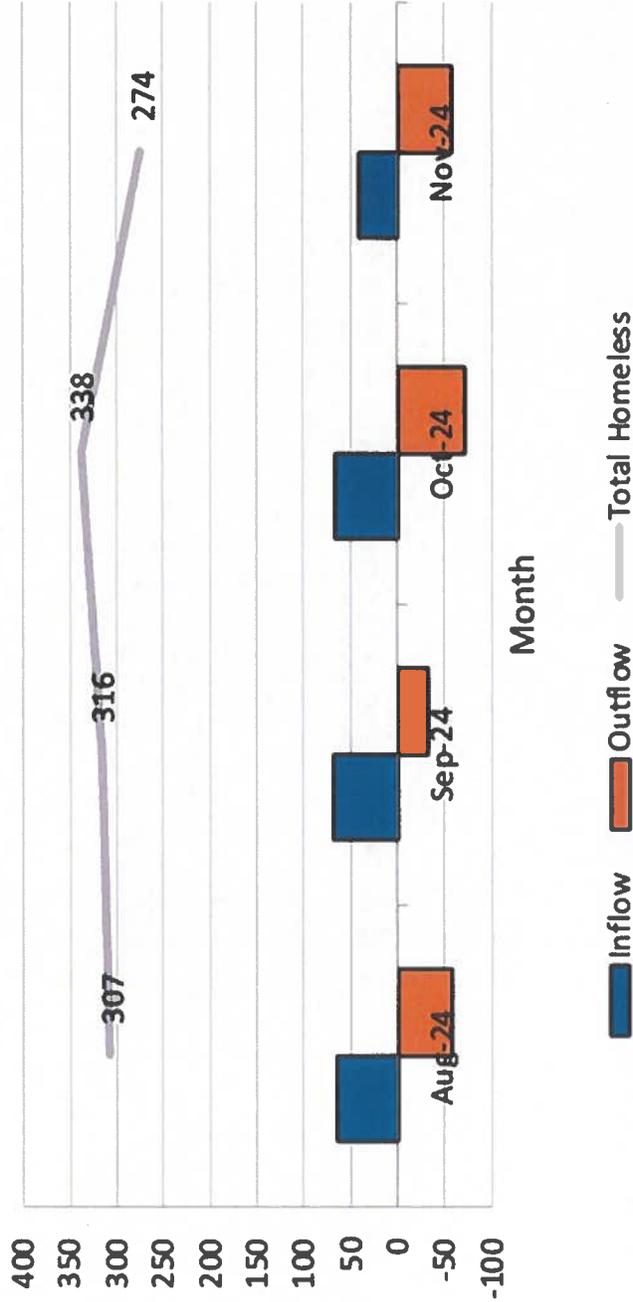
* This is an unduplicated count. * Served Clients: Clients active at any time within the reporting period. * Actively Homeless Clients: Clients currently experiencing homelessness, including those in Street Outreach, Emergency Shelter, Safe Haven, Transition...
Demographics



* This is not a duplicated count. Clients may be counted multiple times if they provide different answers to different questions.

Actively Homeless Persons

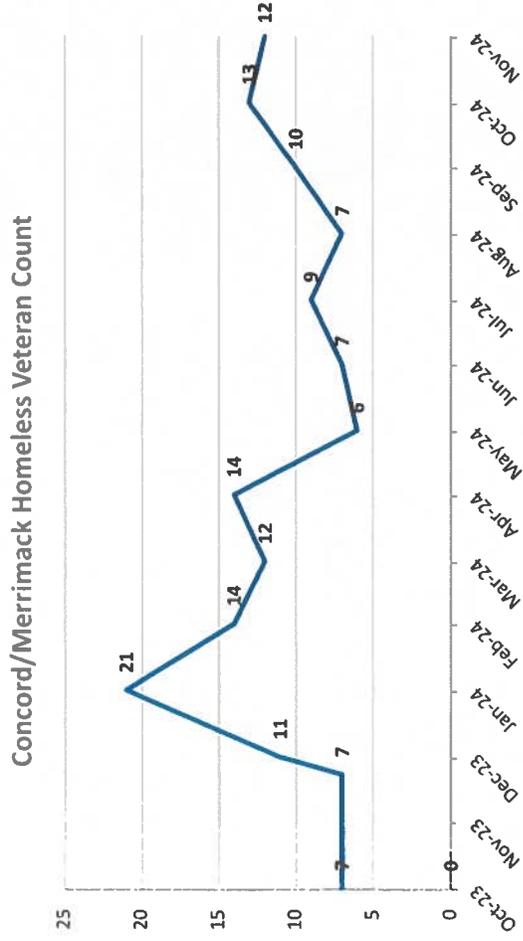
Merrimack County Homeless, by month



From "Client Dynamics and Demographics," NH Bureau of Homeless Service, HMIS Dec 2024

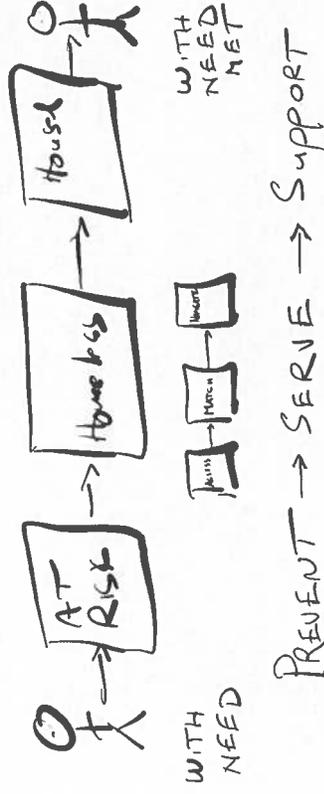
Work Group: End Veteran Homelessness

- Bi-weekly Case Conference Participants
 - Jim Schlosser, covenor
 - Veterans Health Administration
 - Harbor Care
 - Easter Seals/Veterans Count
 - Veterans Inc
 - CAP-BM
 - Concord PD
 - Concord Coalition to End Homelessness
 - NH Dept Military & Veteran Affairs



Work Group: Common Operating System

- Simple 3-box model:
 - Prevent, Serve, Support
- Initial Focus on Prevention box
- Interview key participants and create a draft of the current Prevention system
 - Community Action Program-BM
 - Concord Human Services
 - Concord Coalition to End Homelessness (CCEH)
 - NH 211
 - Legal Aid



Work Group: Communicate and Engage the Community

- Initial conversations about a project on “Community Listening and Engagement on Ending Homelessness”
 - This work is intended to complement existing work groups.
 - Overarching question:
 - *“What are the key factors creating impactful community-wide collaboration on ending homelessness in Concord?”*
 - We want to learn about how intentional alignment between community values and ending homelessness might be created to make integrated and impactful changes.
- Current Participants:
- Jim Schlosser
 - Karen Jantzen
 - Gwen Whitney-Gill
 - Rabbi Robin Nafshi
 - Ruth Perencevich
 - Jocelyn Jerry-Wolcott

Work Group: Increase Housing Opportunities

- Concord Housing Development Inventory

- Meeting with developers

SUMMARY OF TOTAL UNITS IN DEVELOPMENT

	<u>Status</u>	<u>Total Units</u>	<u>Percent of Total</u>
1. Recently Completed or Nearing Completion		362	15%
2. Under Construction		222	9%
3. Development Approvals Secured / Construction Pending		783	33%
4. Currently in Development Permitting		985	42%
<u>Total</u>		<u>2,352</u>	
Affordable / Workforce Units Rentals		425	18%
		1,738	74%
Potential Population Change (2.3 Persons / Unit)		5,410	



Work Group: Significantly Reduce Homelessness

- CAP-BM to re-engage Capital Street Outreach Collaborative (CASOC) as a wrap-around meeting to supplement the monthly Merrimack County Homelessness Case Conference.
- Chaired by Freeman Toth, CAP-BM Housing stabilization & Homeless Street Outreach Manager
- Focus on especially vulnerable clients