

# State of the City 2016

## City of Concord, New Hampshire



**April 14, 2016**

[www.concordnh.gov](http://www.concordnh.gov)



# Presentation Topics

- ❑ Focus on Economic Development
- ❑ Main Street Complete Streets Project
- ❑ Public Safety
- ❑ Financials
- ❑ Major Capital Projects

# **NH RSA 79-E**

## **Community Revitalization Tax Relief Incentive**

- Originally adopted by City in 2008
- Several redeveloped properties to date:
  - Former Hoyt Electric property in Penacook
  - Endicott Hotel
  - SMILE Building
  - Remi Block
- Amended to assist historic structures not located within two existing districts

# City Revolving Loan Fund

- 26 Loans in portfolio. Total loaned = \$1,001,946
  - 22 Housing Expansion, Improvement, Renovation or Retention = \$734,928
  - 4 Social Service & Child Care Expansion or Retention = \$267,018
  - 2 Pending Loans:
    - Repairs to a day care facility
    - Purchase a transport bus for social service agency

# Endicott Hotel Redevelopment 2013

- \$4.6M Project
- Formerly 36 units of affordable housing (Opened 1994)
- Fire damaged
- Renovated into:
  - 27 Market rate apartments
  - 3 Renovated storefronts



**Northeast**  
CREDIT UNION  
Your Trusted Neighbor<sup>SM</sup>



# Endicott Hotel Redevelopment 2013

- Negotiated termination of remaining balance of 20 year affordable housing restriction
- \$70,000 RSA 79-E Community Revitalization Tax Relief Incentive
  - 3 Years Commercial
  - 5 Years Residential
- \$150,000 City Loan; no payments 18 months (storefront renovation)



# Endicott Hotel Redevelopment 2013



# Remi Block Redevelopment 2016

- \$4 Million Project
- Previously 32 Units of Blighted Housing
- Condemned
- Renovated into:
  - 20 Units of Market Rate Housing
  - 3 Commercial Storefronts



# Remi Block Redevelopment 2016

- \$200,000 City Loan; part of 4 party lending package.
  - Sugar River Bank
  - Merrimack County Savings
  - CRDC
- \$315,000 RSA 79-E Community Revitalization Tax Relief Incentive (5 Yrs.)
- License for Balconies in City Right-of-Way
- Parking



# Remi Block Redevelopment 2016



# New Permitting Platform

- New intuitive & user-friendly permitting portal
- Reduction in time spent from site plan submittal to issuance of certificate of occupancy
- Will go live this summer

**GovQA**

Community Development Platform



The latest in **automation** and **field technologies** for:

**Helping more than 700 cities, counties and state agencies manage their work**

GovQA's Community Development Platform automates the creation, issuance, and tracking of community development activities. It further empowers workforces by providing remote access across devices so officers can complete information in a timely manner. We customize our platform to meet your particular business process requirements including government permitting, building inspections, code enforcement functions, licensing, planning and zoning.

#### Features

##### Streamline and Automate Processes

- Provide central access to permits, code enforcement, and zoning data

# **Proposed Reduced Regulation**

## **City Council Public Hearing Next Month**

- Remove the requirement to undergo Minor Site Plan Review for property owners proposing a change of use with:
  - minimal traffic impacts
  - minimal or no site work, that otherwise would not trigger Minor Site Plan Review.
- Easier for development
- Less costly for property owners

# Economic Development Advisory Committee

Identified two fundamental elements for economic development:

- Create and implement a 3-5 year economic development plan
- Create an Economic Development Director position

# Concord Young Professionals Network

## Three Vision Points:

- Expand vitality Downtown
- Ensure a healthy, diverse business mix
- Provide employment opportunities & expand tax base
- Maintain and enhance a high quality of life

# Greater Concord Chamber of Commerce

## Primary Recommendations:

- Fund an Economic Development position
- Provide adequate funding to fulfill an ambitious work plan
- Create an Economic Development Strike Force
- Conduct a Needs Assessment and Demand Analysis for Establishing and Sustaining a Business Incubator
- Acknowledge and Foster the Community's Cultural Climate and Creative Economy

# Main Street Complete Streets Project



# Main Street Complete Streets Project

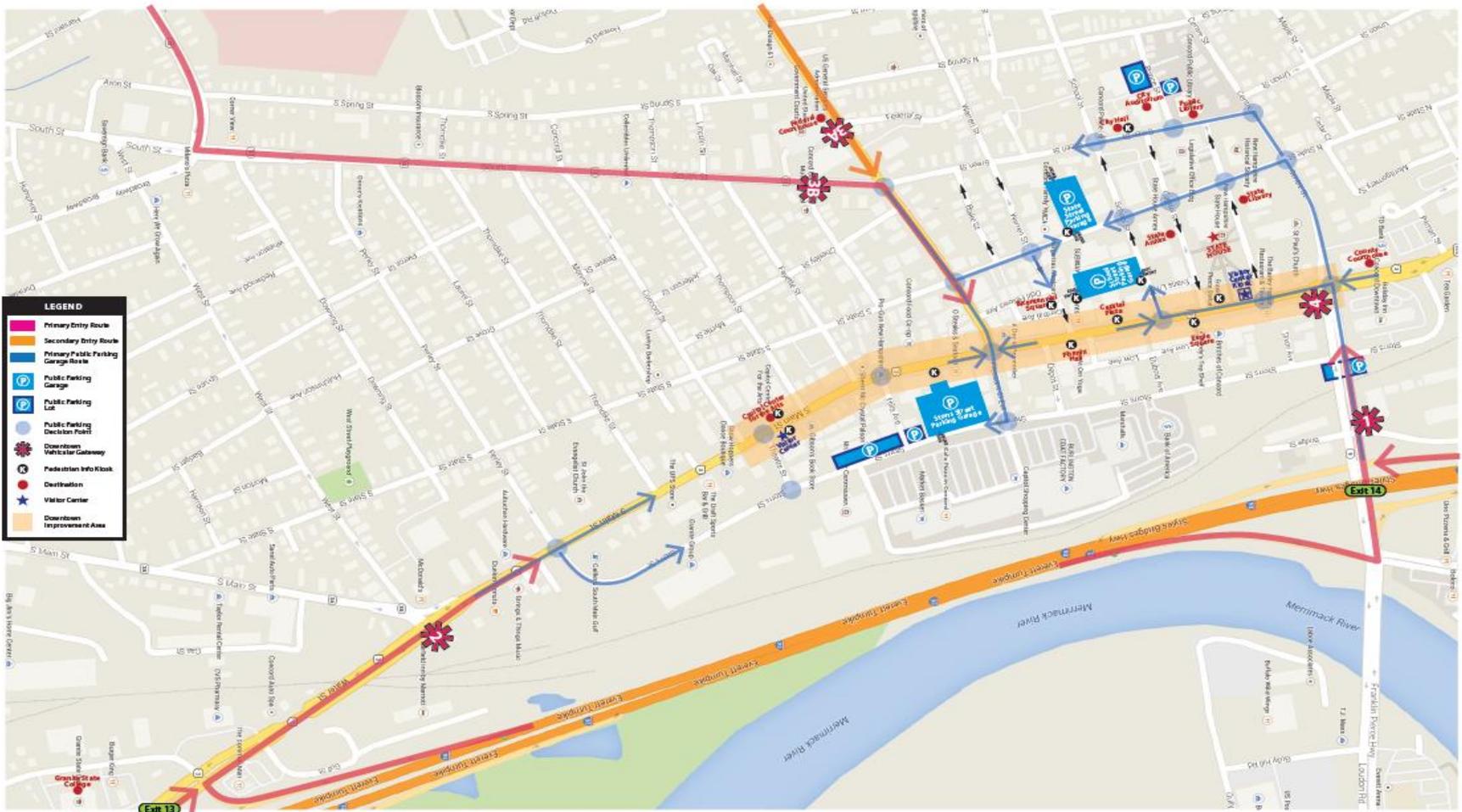
- Second phase of construction is underway
- Undergrounding of utilities
- “Bookend” from Theatre Street to Storrs Street



# Underground Utilities Concord Co-Op



# Downtown Concord Wayfinding





# Downtown Concord Wayfinding



# Part I Crimes

## Concord Police Department

Part I Crimes	2015 # of Offenses	2014 # of Offenses
Murder/Manslaughter	0	0
Rape	33	26
Robbery	19	14
Aggravated Assault	89	54
Arson	6	9
Burglary	139	148
Motor Vehicle Theft	21	37
Larceny (Theft)	1,132	909
TOTAL	1,439	1,197

# A Few Statistics for Your Consideration

- 142 pounds of RX drugs left in Drop Box @ PD (11/6/2015 – 3/28/2016)
- Average Statistics per Month:
  - 600 criminal offenses reported each month
  - 243 individuals arrested each month
  - 27 domestic violence arrests each month
  - 90 felonies reported each month (15% of all crimes)

# A Few More

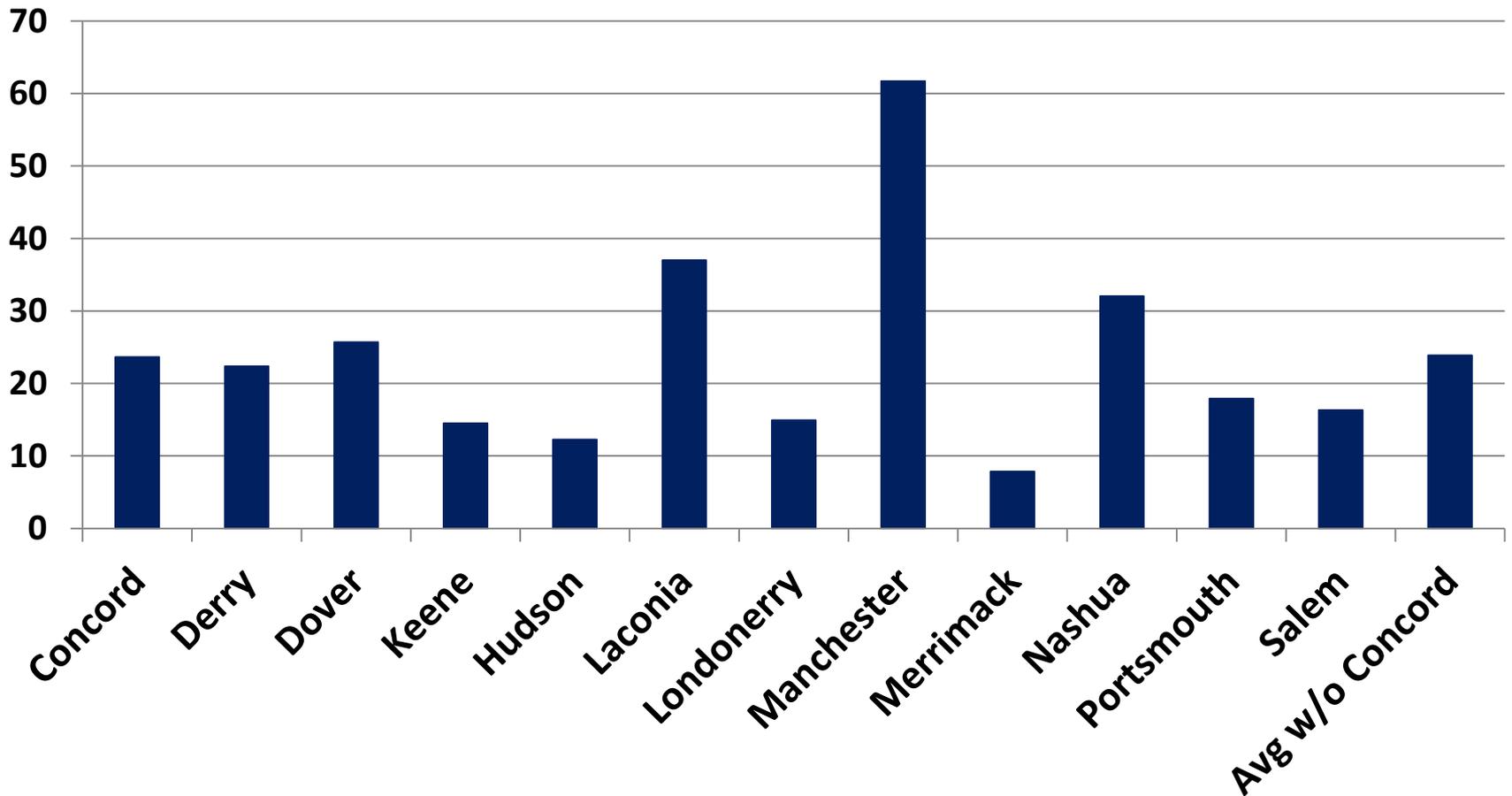
- In 2015, 259 individuals arrested for drug offenses; up 25% from beginning of epidemic in 2012.
- First 3 months of 2016, 99 individuals arrested for drug offenses. We cannot arrest our way out of this epidemic.
- Aggravated Assaults and Larceny (large value thefts) are up dramatically due to the current drug epidemic.

# **Problem Oriented Policing**

- 2 person unit assigned to the Criminal Investigations Division
- Works with Code Enforcement, Fire, Probation, Parole and DCYF
- Utilizes targeted enforcement tactics

# Use of Narcan in 2015

## Rate per 10,000 Population



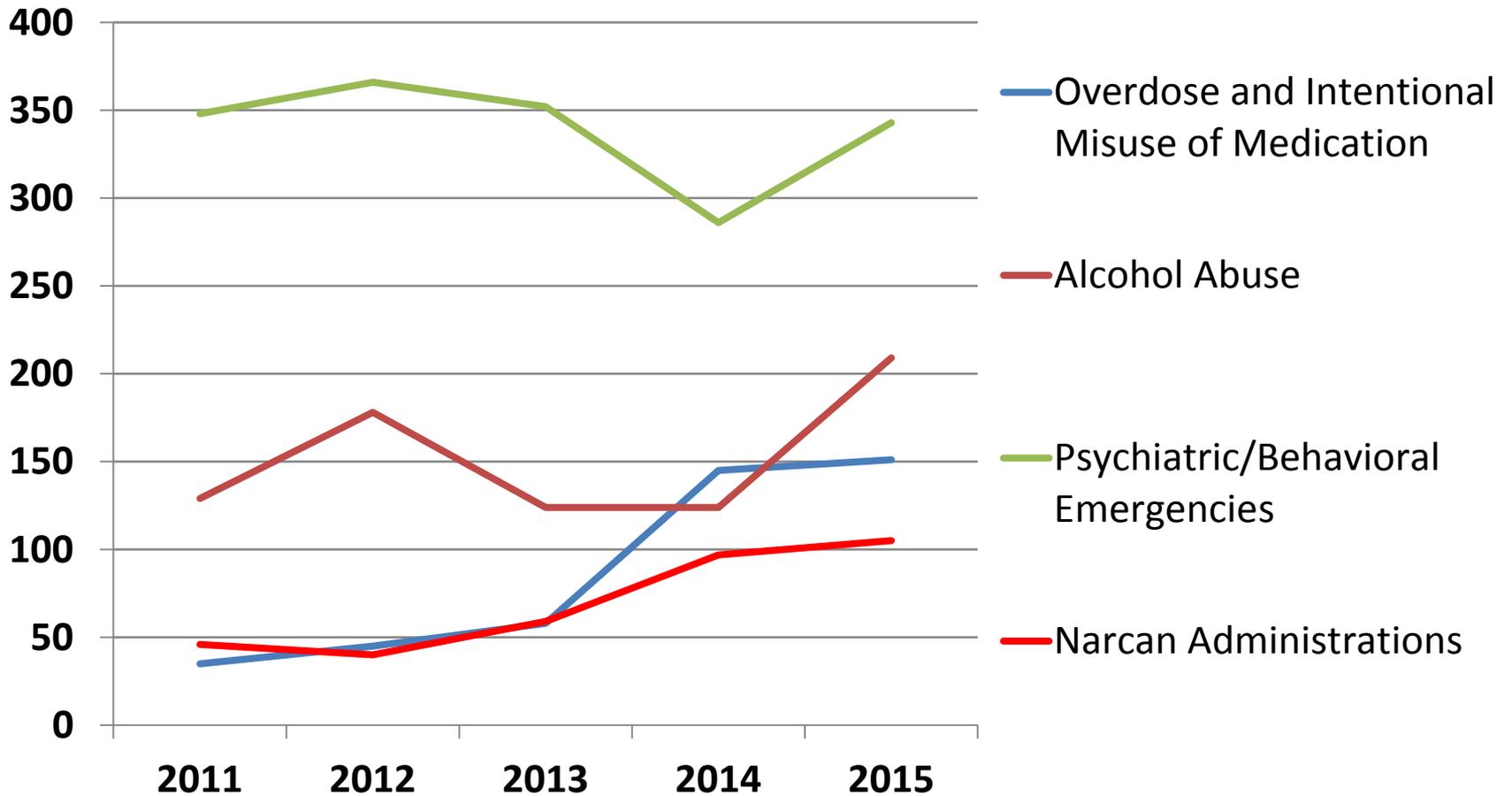
# Emergency Statistics

## Concord Fire Department

Type of Call	2015	2014
Fires *	185	173
Rescue/EMS Incidents	5,421	5,048
Hazardous Condition	191	238
Service Calls	826	677
Good Intent Calls	642	578
False Alarms	801	900
Other Incidents	25	32
TOTAL	8,091	7,646
*Building Fires	43	37

# Fire Department Statistics

## Years 2011 - 2015



# City Financials

**S & P Bond Rating = AA+**

**7th Consecutive Balanced Budget**

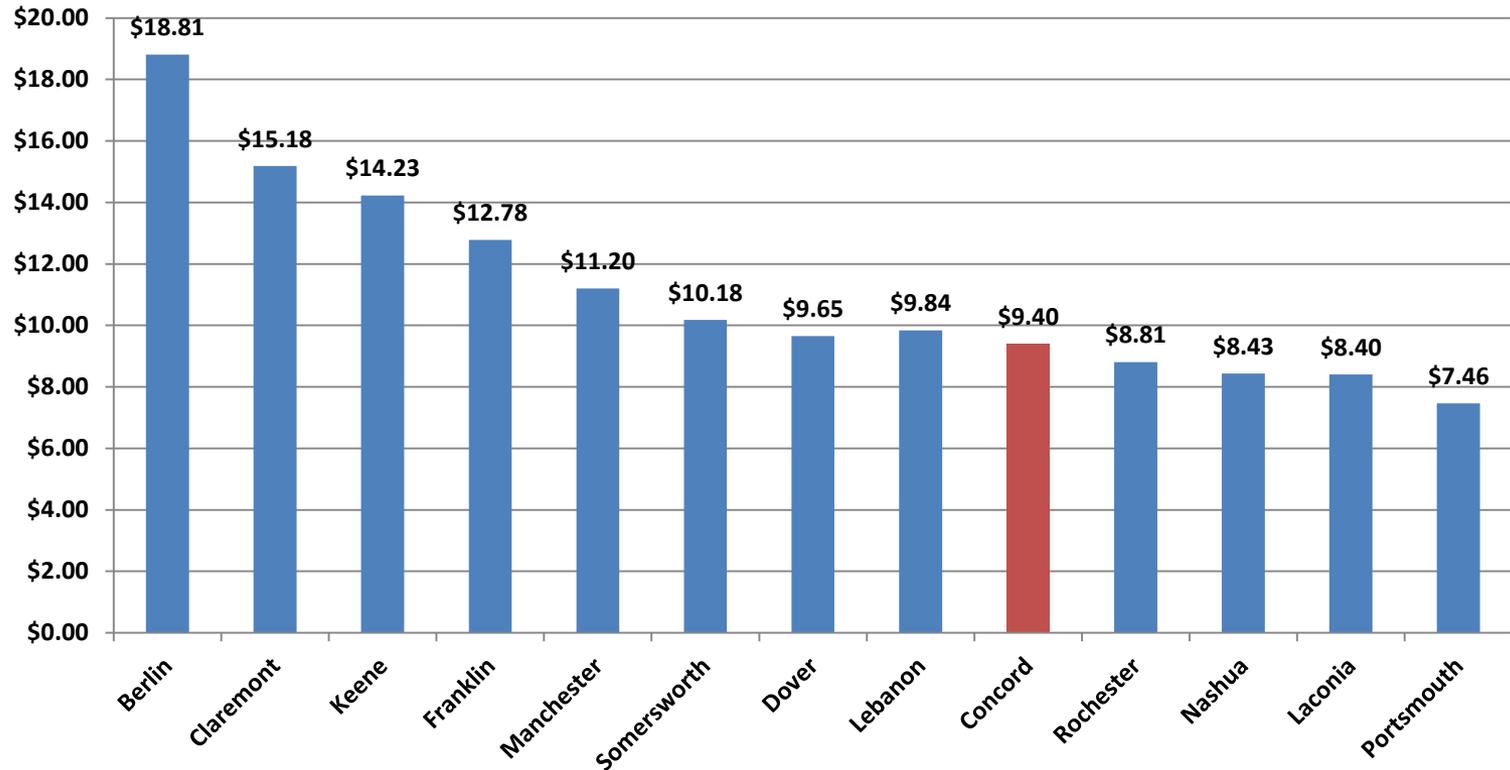
**January Bond Sale = 1.881%**

**Certificate of Achievement for Excellence in Financial Reporting – 21<sup>st</sup> year**



# How does Concord's Full Value Municipal Tax Rate compare with Other New Hampshire Cities?

## Tax Year 2015 (Unofficial)



# **FY 2016 Capital Projects**

- Sewalls Falls Bridge/Water Main
- Loudon Road
- Neighborhood Paving Program
- Swimming Pool Replacements
- Multi-Generational Community Center
- Exit 16 Roundabout

# Sewalls Falls Bridge



# Loudon Road



# Enhanced Neighborhood Road Program

**220 miles of roads**

**Over next 5 years  
proposed to spend  
\$12.4M**

**Paving Prices**



# Paving Prices



# Neighborhood Community Pools

**Pool**

**Replacements:**

**2016 – Rolfe**

**2017 – Kimball**

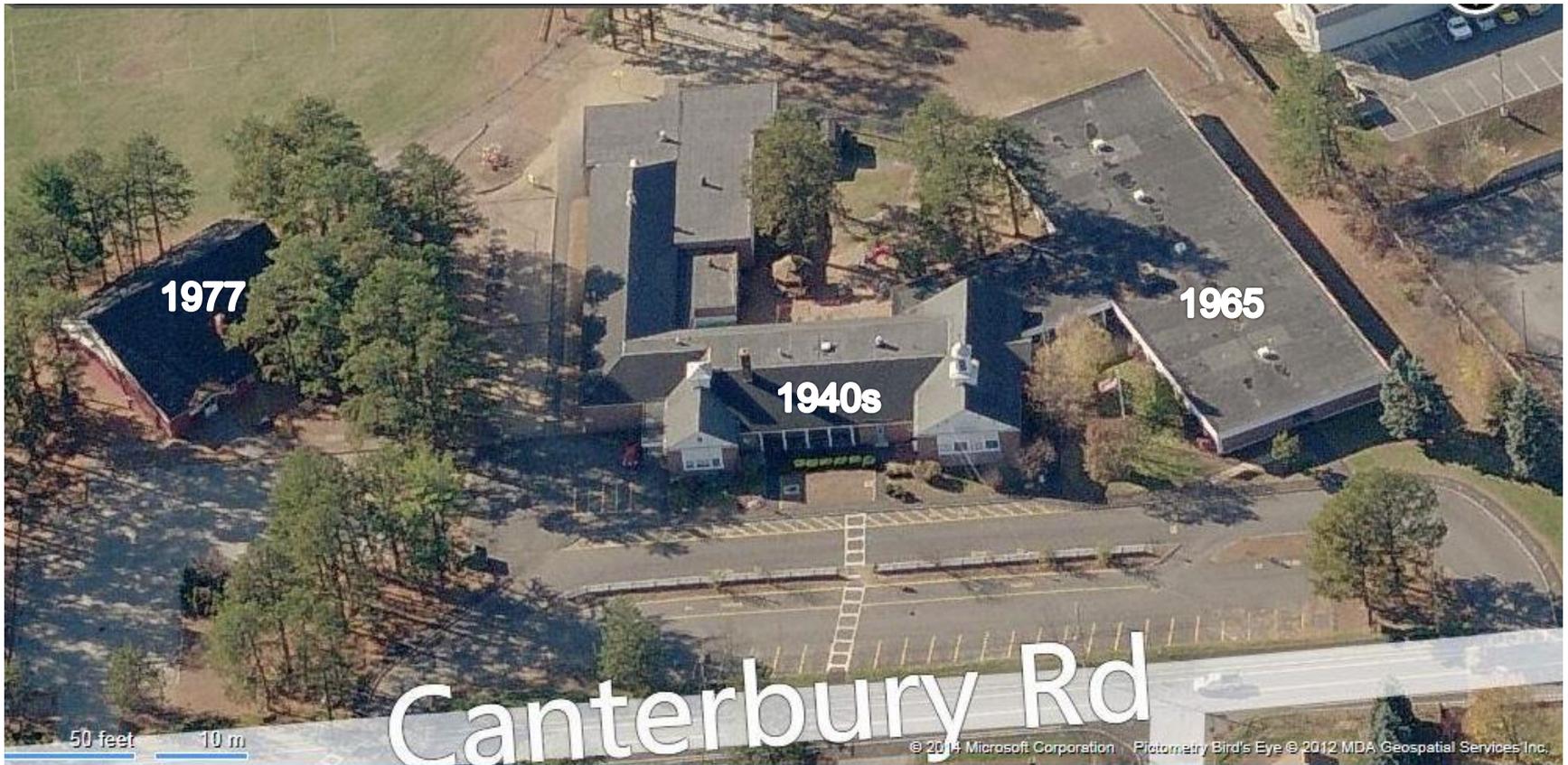
**2018 - Keach**

**\$400,000 each**

**CHRA Donations**



# Community Center Project



# Community Center Project

\$7.1 Million Project

30,160SF (18,740SF Existing, 11,423SF New)

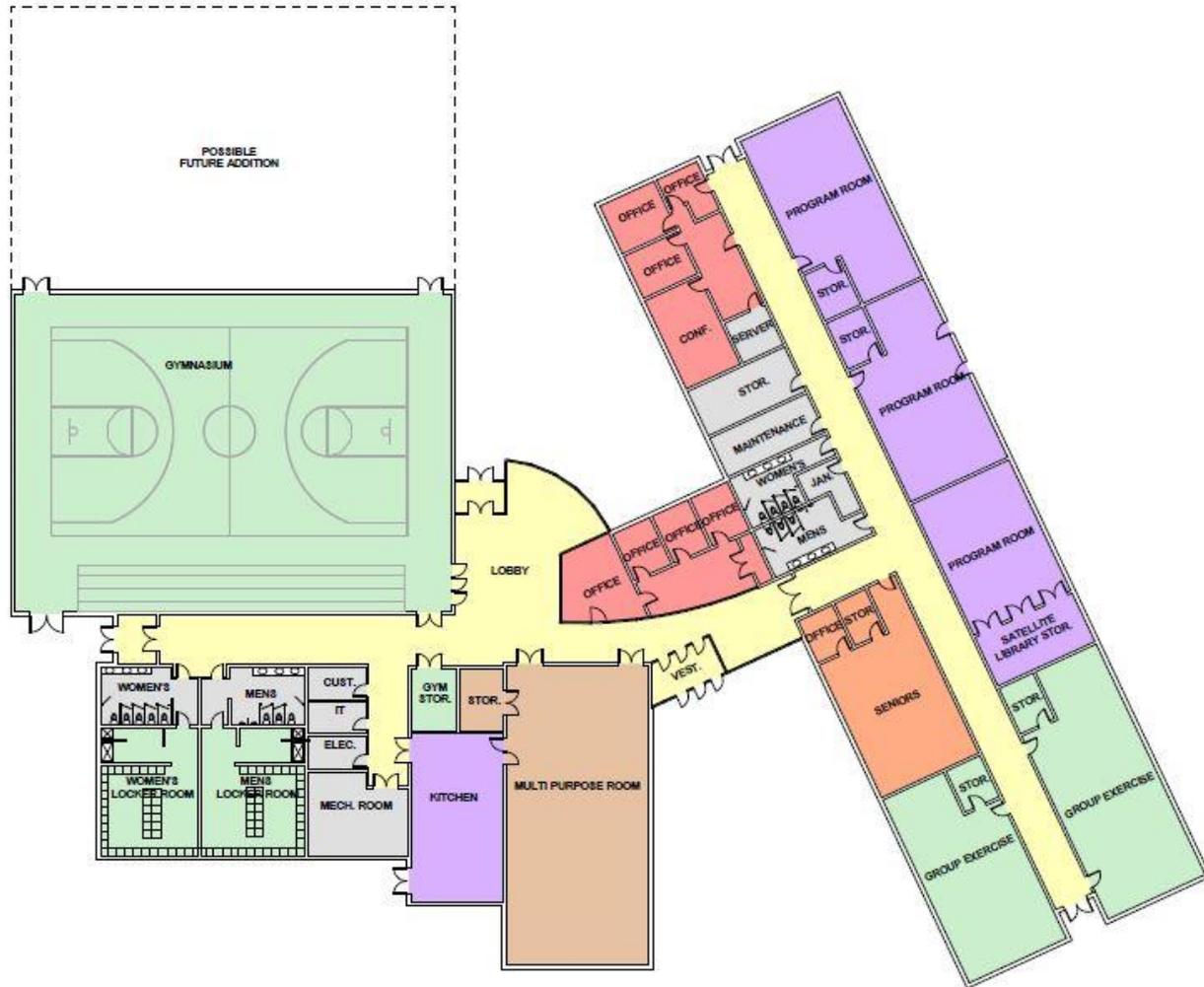
Three Multipurpose Rooms

Two Group Exercise Rooms

Senior Room

High School Size Gym w/ Locker Rooms

Large Multipurpose Room w/ Stage & Catering Kitchen



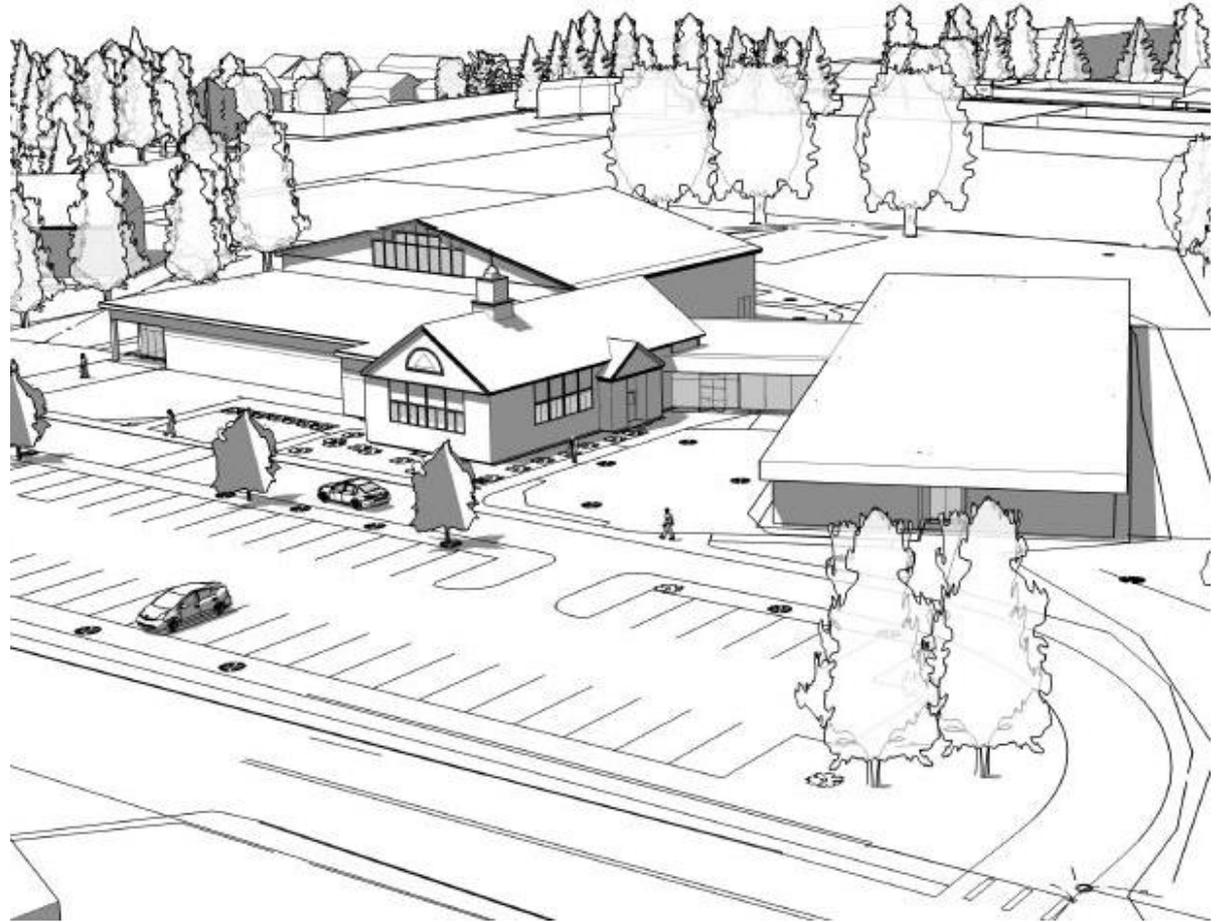
# Community Center Project

Library Programming (15  
Hours / week)

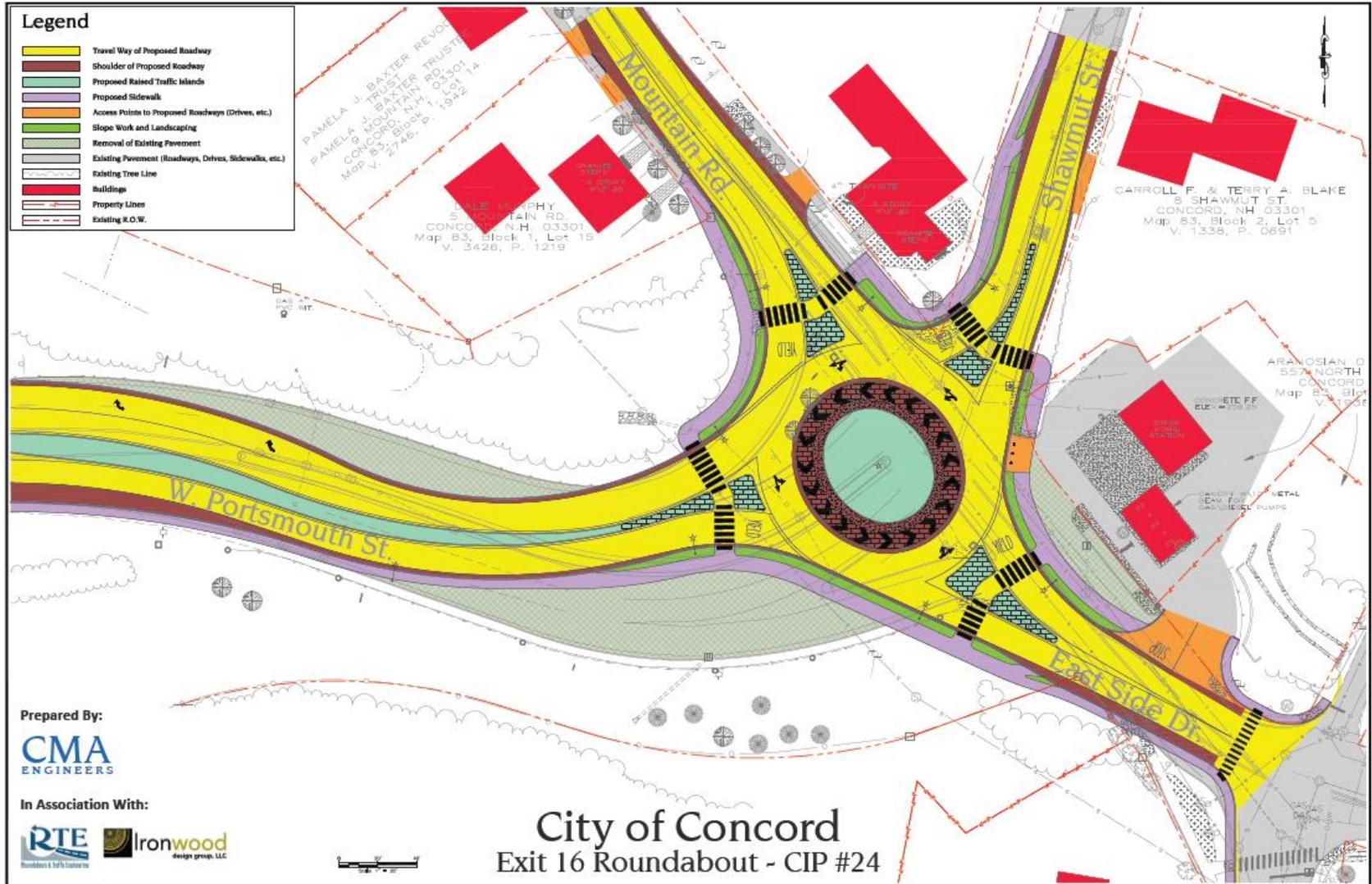
Parks & Rec Department  
Offices

Capabilities for live  
cablecasting & workshops  
/ training

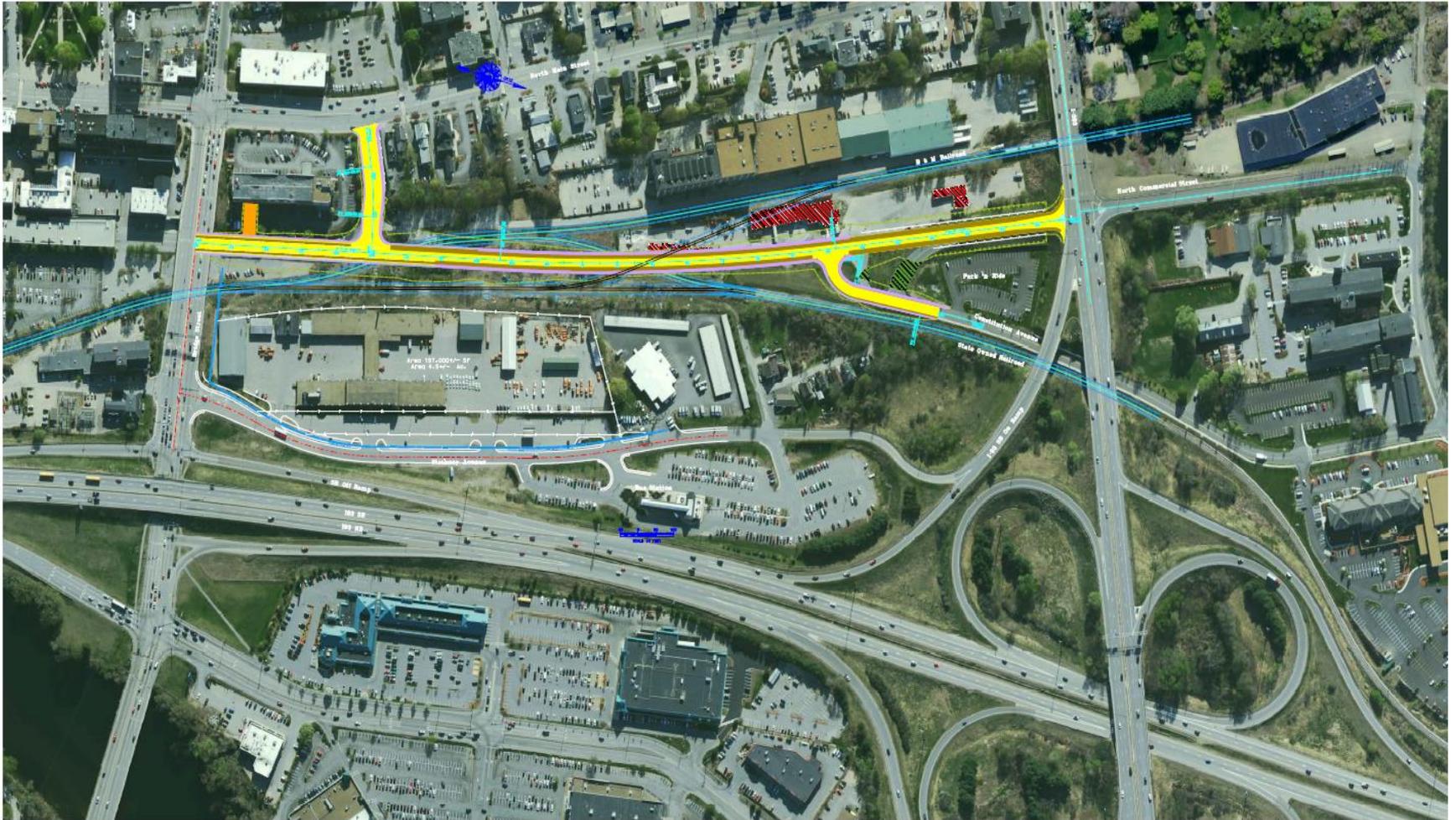
Construction Fall 2016



# I-93 Exit 16 Roundabout



# Storrs Street Extension



# Penacook Lake



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