

# CITY OF CONCORD

## Water Bill Sample

**CITY OF CONCORD**  
 GENERAL SERVICES  
 311 N. STATE STREET  
 CONCORD, NH 03301  
 603-225-8693

For Customer Service Information,  
 Please See Reverse Side.

<b>ACCOUNT NUMBER</b>	XXXXXX-XXX	<b>SERVICE ADDRESS</b>	ADDRESS
<b>BILLING DATE</b>	07/15/2021	<b>TOWN</b>	CONCORD
		<b>CLASS</b>	RESIDENTIAL
		<b>NAME ON ACCOUNT</b>	BILL RECIPIENT

METER NUMBER(S)	PREVIOUS			PRESENT			CONSUMPTION IN CCF	DESCRIPTION
	DATE	PREVIOUS READING	READ CODE	DATE	PRESENT READING	READ CODE		
XXXXXXXX	06/03/2021	71	AMR	06/30/2021	81	AMR	10	5/8 X 3/4 INCH

**NOTICE:** The City of Concord's annual **Water Quality Report** is available to you **online** again this year. View this year's report at [www.concordnh.gov/waterquality2021](http://www.concordnh.gov/waterquality2021). Once you have looked over the report, if you have questions, please call Concord General Services at 603-228-2737. Please contact us if you would prefer to receive a printed copy. From source to tap, we work to provide the best quality of drinking water at all times. Learn more at [www.concordnh.gov/water](http://www.concordnh.gov/water)

### PREVIOUS ACTIVITY

### CURRENT ACTIVITY

Previous Balance: \$81.83  
 Late Fee: \$0.00  
 Payments: (\$81.83)  
 Adjustments: \$0.00

Water: \$28.10  
 Water Fixed Charge: \$5.57  
 Sewer: \$44.90  
 Sewer Fixed Charge: \$8.01

Balance At Billing: \$0.00

Total Current Charges: \$86.58  
**Balance Due: \$86.58**

**THANK YOU FOR YOUR PAYMENT**  
**YOUR ACCOUNT WILL BE DRAFTED ON 08/15/2021**

SEE REVERSE SIDE FOR  
 PAYMENT OPTIONS

**TOTAL CHARGES DUE BY 08/15/2021 \$86.58**

PLEASE DETACH STUB AND REMIT WITH PAYMENT



**CITY OF CONCORD**  
 GENERAL SERVICES  
 311 N. STATE STREET  
 CONCORD, NH 03301

<b>BILLING DATE</b>	07/15/2021	<b>TOTAL</b>	
<b>DUE DATE</b>	08/15/2021	<b>AMOUNT DUE</b>	<b>\$86.58</b>



**UTILITY BILLING**

**SERVICE ADDRESS**

CUSTOMER  
 BILLING  
 ADDRESS

3547 10 10 \*\*\*\*\*AUTO\*\*SCH 5-DIGIT 07301  
 BILL RECIPIENT  
 ADDRESS LINE 1  
 ADDRESS LINE 2

AMOUNT REMITTED \$ \_\_\_\_\_  
 ACCOUNT NUMBER XXXXXX-XXX

# CITY OF CONCORD

## Water Bill Sample

### GENERAL INFORMATION

Water and Sewer charges are calculated based on metered consumption in combination with fixed charges based on meter size using rates approved by the City Council.

**Late Payment Charge** – Assessed at 1½% of previous unpaid balances.

**CCF – 100 cubic feet is 748 gallons.**

We have included a return envelope with this invoice for your convenience.

### WALK IN OR MAIL PAYMENT CENTERS

Concord General Services  
Combined Operations/Maintenance Facility  
311 N. State Street  
Concord, NH 03301  
**After hours drop box available**

City Hall  
Collections Office  
41 Green Street  
Concord, NH 03301  
**After hours drop box available**

E-Z Pay – An Automatic Payment Plan. See [www.concordnh.gov](http://www.concordnh.gov) or call 603-225-8693 for more details.

### OTHER PAYMENT OPTIONS

Pay your Utility Bills 24 hours a day, 7 days a week online at [www.concordnh.gov](http://www.concordnh.gov) or pay by phone at: 1-800-615-9507. Checks, credit and debit cards accepted. A nominal convenience fee will apply.

### BUSINESS ADDRESS FOR CORRESPONDENCE

City of Concord  
General Services  
311 N. State Street  
Concord, NH 03301

# CITY OF CONCORD

## Water Bill Sample

### Bill Information

#### 1. Account Number

This is the number associated with your water/sewer account with the City of Concord. Please provide this number if you need customer service assistance. You will need to use this number when submitting a payment.

#### 2. Service Address

The address listed is the location of the property being billed for usage. Your service address may not be the same as your billing address.

#### 3. Bill Recipient

The bill recipient is responsible for the payment of this bill. The current property owner is ultimately responsible for all utility bills associated to the service address, including any outstanding bills from a previous owner.

#### 4. Present Reading

Meter readings record the numbers in white that represent the number of units of CCF (Hundred Cubic Feet) consumed. The previous meter reading is subtracted from your current meter reading to calculate your current month's CCF usage. Watch our YouTube video on "[How To Read Your Water Meter.](#)"

#### 5. CCF Consumption

Water/sewer consumption is billed in Hundred Cubic Feet (CCF). 1 CCF is equivalent to 100 cubic feet (or 748 gallons). Multiply 748 by your CCF consumption to determine how many gallons of water are being consumed each month.

#### 6. Bill Message

The bill message area is a space that will contain useful information. Read it to stay informed.

#### 7. Automatic Payments

If you are enrolled in our automatic payment plan, [E-Z Pay](#), your bill payment will automatically be drafted from your bank account. Automatic payments occur the last business day before the due date. To set up E-Z Pay, fill out [our form](#) and return it to our Utility Billing Office at 311 North State Street.

#### 8. Amount & Date Due

Payment of this amount must be received in full by this date to not be considered past due. Any outstanding balances after this date are subject to late fee charges.

#### 9. Payment Stub

Tear off this section along the perforation and mail it in with your payment. Please write the amount you are paying on the "amount remitted" line and make any checks payable to the City of Concord.

#### Contact Information

Please call Utility Billing at (603) 225-8693 if you have any questions about your bill. Visit our website [www.concordnh.gov/utilitybilling](http://www.concordnh.gov/utilitybilling) for more information about meters and account services.